

Best rated services per municipality

Government is responsible for providing a range of services to residents in Gauteng. This vignette identifies the services or infrastructure that residents have the highest satisfaction with, and those with which they have the highest level of dissatisfaction. Access to water ranked highest in terms of satisfaction across all municipalities except Mogale City. Conversely, parks and public spaces feature strongly in the services with highest dissatisfaction. This vignette also shows the government service that respondents identified as the one that they most valued. Respondents were asked which service mattered the most to them, irrespective of their access to or satisfaction with that particular service.

Related GCRO research theme:
Analytics and Visualisation

Credits
Christina Culwick
Contact
christina.culwick@gcro.ac.za
Source
GCRO QoL IV (2015/16)

